24-hour blood pressure monitor error codes/ Hingmed WBP-02A

Blood pressure monitor errors

EC01

Issue: Cuff is too loose, maybe loose winding or disconnected cuff.

Solution: Retighten cuff or keep it on proper arm position when inflation.

EC02

Issue: Air leakage, maybe valve leakage or air tube leakage.

Solution: Change a new cuff,and measure again.

EC03

Issue: Air pressure error, maybe unable to open valve

Solution:Check whether the valve can work normally

EC04

Issue:weak signal,maybe week pulse or loose cuff.

Solution:Check whether the cuff is too loose, tighten it if necessary.

EC05

Issue:Pressure beyond the limit,   maybe the pressure of subject beyond the limitation.

Solution:Press "start/stop" button to measure again. If still cannot work properly, change to another monitor.

EC06

Issue:Excessive exercise,   maybe there is too much motion tolerance or interruption

Solution:Keep calm while measurement and do not move the arm with cuff

EC07

Issue:overpressure,cuff pressure beyond 290 mmHg

Solution:Press "start/stop" button to measure again. Change to another larger scale monitor if it still does not work well.

EC08

Issue:Signal saturation, signal amplitude too large due to motion or other reasons

Solution:Keep quiet, Press "start/stop" button to measure again.

EC09

Issue: overtime,one time measurement takes more than 120s.

Solution: Press "start/stop" button to measure again.

EC10

Issue:Measurement aborted

Solution:Press "start/stop" button to measure again.

EC11

Issue:System error, measurement is not allowed when the power is lower than 10%

Solution:Reboot, if there are frequent system errors, you need to ask a professional to repair

EC12

Issue:Calibration information reading error

Solution:Restart the device,and measure again.

EC13

Issue:no signal

Solution:

EC14

Issue: Irregular pulse wave, arrhythmia

Solution:

EC15

Issue:Charging,stop measurement

Solution:Unplug the charging cable, the sphygmomanometer does not measure when charging

EC16

Issue:Overpressure protection, cuff pressure exceeds the set maximum value (290)

Solution:Reprogrammed in the PC software to increase the maximum inflation pressure

EC17

Issue:measurement result is wrong

Solution:Restart the device,and measure again.

EC18

Issue:RTC clock error

EC19 Issue:Storage error

EC32

Issue:Communication failed, handshake communication failed

Solution:Press the [Start/Stop] key to re-measure

EC33

Issue:The safety pressure is greater than 15 mmHg, and the measurement cannot be performed.

Solution:Restart after cuff pressure down to below 15mmHg

EC34

Issue:Start a measurement right after last one, cuff pressure is still above 15mmHg.

Solution:Restart after cuff pressure down to below 15mmHg

EC35

Issue:No response from monitor when press the start/stop button

Solution:Press "start/stop" button to measure again.

EC36

Issue:No measurement results, unable to get measurement results

Solution:Press "start/stop" button to measure again.

EC37

Issue:Overtime (beyond 180s)

Solution:Press "start/stop" button to measure again.

EC38

Issue:Battery is too low, not allowed to measure

Solution:The battery is low, measure after fully charged

EC39

Issue:Measurement timeout

Solution:Check and adjust the cuff fit, then re-measure

EC41

Issue:Pressure error

Solution:re-measure

EC48

Issue:Memory is full, can no longer measure

Solution:Upload and program the machine to release the memory.

EC49

Issue:Failed to set pressure

Solution:re-measure

EC50

Issue:Unable to get cuff pressure

Solution:re-measure

EC66

Issue:No shutdown during night time

Solution:Programming to prohibit shutdown during nighttime hours.

Contact #HINGMED to get a quick support.

Official Website: www.hingmedical.com